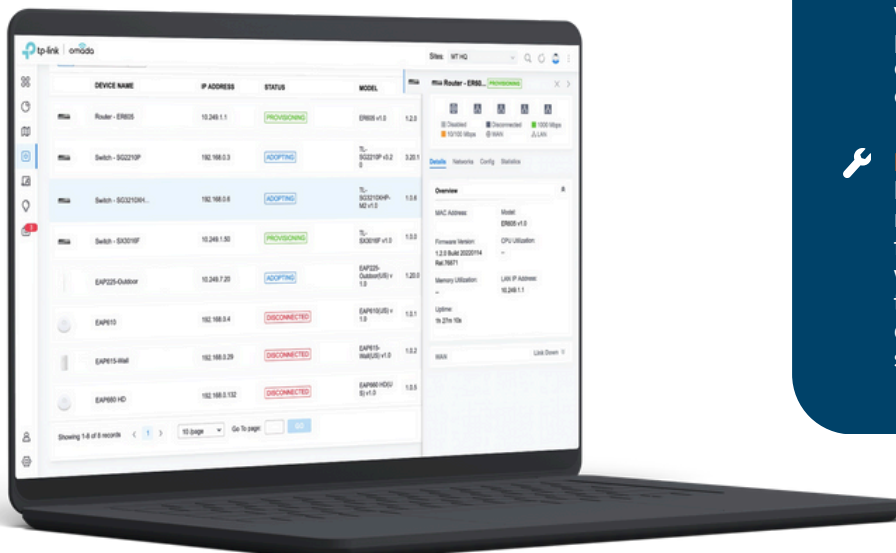


# Keeping Your Business Connected, Secure and Fully Supported.

## Why Software Assurance Matters for Your Business.

At F One, our Software Assurance package is more than just support for your cloud-based phone system, it's a comprehensive solution for all your critical communication and network infrastructure. From handsets and routers to switches and WiFi access points, we've got you covered.

With proactive software updates, inclusive remote programming support, and next-working-day hardware replacements, we ensure your business stays connected, secure, and running smoothly, every day.



- Software Updates**  
Ensure your devices, from phones to routers, operate at peak performance with the latest software. Regular updates enhance functionality, add new features, and strengthen security, all applied remotely to minimise disruption to your business.
- Enhanced Security**  
Stay protected against the latest threats. Regular software updates safeguard your equipment secure your business data, and eliminate vulnerabilities.
- Programming Support**  
Benefit from 30 minutes of inclusive remote support each month. Our Technical Team is on hand to assist with call routing, router or switch programming, and device customisation. Not sure what's covered? Just ask, we're here to help.
- Hardware Replacement**  
If essential equipment like handsets, routers, or WiFi access points develop faults due to manufacturing defects, we'll provide replacements, often by the next working day. This minimises downtime and ensures your business stays up and running.