

Everything You Need to Know About Installing Your Business Router.

Getting Started with Your New Broadband Service.

When BT Openreach arrives to set up your broadband, please give our Technical Team a call on **0330 221 1183** and select option 3. We'll ensure everything is working smoothly.

If you need to set up your router yourself, don't worry, just follow these simple steps:

Step 1: Unbox and Prepare

- Take your new router out of the box and place all the parts on a flat surface where you can easily access them.

Step 2: Connect the Power Supply

- Make sure the power socket is switched off.
- Attach the power cable to the router and plug it into the wall socket.
- Switch the socket on, and your router will power up automatically.

Step 3: Set Up the Connection

- For SoGEA or FTTC (fibre to the cabinet): Plug one end of the DSL cable into the router's 'DSL' port and the other end into the BT Openreach wall socket that shows the 'router' icon.
- For FTTP (full fibre) or Dedicated Ethernet: Plug one end of the ethernet cable into the 'LAN4/WAN' port on the router and the other end into the BT Openreach modem port labelled 'PORT'.

Step 4: Check the Connection

Once your router is set up, call our Technical Team on **0330 221 1183** and select option 3. We'll check that your connection is live and ready to use.

