

# Simplifying Business Communications for Doctor's Surgeries.

## About Us.

Our mission is to simplify access to cutting-edge communication solutions for all UK businesses. Trusted by over 1,300 companies, we deliver tailored, high-quality communication services.

Partnering with leading global brands, we provide exceptional support and service. We prioritise lasting customer relationships through open communication, collaboration, and a strong sense of community.

By going the extra mile, we reinforce our reputation as a trusted partner dedicated to helping your business thrive.

- ◆ Cloud Phone Systems
- ◆ SmartVoice Messaging
- ◆ WhatsApp for Business
- ◆ Internet Connectivity
- ◆ WiFi & Networking
- ◆ Mobile SIM Plans
- ◆ IT Essentials
- ◆ SmartProtect

## Key Benefits for Your Doctor's Surgery.

### CRM Integration

Enhance efficiency with seamless integration into EMIS Web, SystmOne, and other practice systems. Automatically link calls to patient records, saving time and helping your team deliver a more personalised and efficient service to every patient.

### Call Queuing with Auto Callbacks

Manage busy phone lines with call queuing and automatic callbacks. Patients can stay in the queue or request a callback without losing their place, improving their experience and taking the pressure off your reception team, particularly during busy periods.

### SmartVoice Messaging

Keep patients informed while they wait with SmartVoice. Promote flu clinics, remind them about repeat prescriptions, or share practice updates using professional, AI-generated on-hold messages, improving communication and increasing engagement.